附件四：投诉统计表

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| 投诉统计表 | | | | | | | |
| 20 年第 季度 | | | | | | | |
| **编 号** | **投诉方式** | **投诉类别** | **被投诉部门/科室/人员** | **内容简述** | **首诉部门** | **责任部门** | **处理状态** |
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